

10/23/2006



**RISO SERIAL NUMBER & METER LOCATION**



MODEL	METER LOCATION	SERIAL NUMBER LOCATION
RZ220/310/390/590	OPEN FRONT DOOR. METERS ARE BELOW THE INK CARTRIDGE, NEAR BOTTOM.	ON LEFT SIDE OF MACHINE, MOVE PAPER TRAY UP OR DOWN (PRESS THE GREEN BUTTON). SERIAL NUMBER WILL BE TO THE RIGHT.
RZ990	SAME AS ABOVE	ON THE RIGHT SIDE OF THE MACHINE, NEAR THE POWER CORD.
HC5000	STAND IN FRONT OF MACHINE. OPEN RIGHT DOOR. METERS AT UPPER RIGHT.	ON LEFT SIDE OF MACHINE, MOVE PAPER TRAY UP OR DOWN (PRESS THE GREEN BUTTON). SERIAL NUMBER WILL BE TO THE LEFT.
MZ790	SAME AS THE RZ990	ON RIGHT SIDE OF MACHINE (PAPER RECEIVE TRAY), NEAR THE POWER CORD.
RN	OPEN FRONT DOOR. METERS ARE BELOW THE CYLINDER.	ON RIGHT SIDE OF MACHINE, PRESS GREEN LEVER AND LIFT UP. SERIAL NUMBER WILL BE TO THE LEFT.
RP	OPEN THE FRONT DOOR. METERS ARE TO THE LEFT OF THE CYLINDER.	ON RIGHT SIDE OF MACHINE, PRESS GREEN LEVER AND LIFT. SERIAL NUMBER WILL BE TO THE RIGHT.
CR1610	ON RIGHT SIDE OF MACHINE, SQUEEZE HANDLE TO LIFT PANEL UP. METERS ARE TOP LEFT.	SAME AS METERS, BUT LOOK TO THE RIGHT.
V8000	SLIDE FRONT DOOR OPEN. METERS ARE ABOVE CYLINDER 2.	SLIDE SCANNER TABLE TO THE LEFT. LOOK INSIDE TO THE LEFT.
G912/G75_/MFP	USING TOUCH PAD. RIGHT ARROW TO UTILITIES. PRESS SELECT & PRESS PRINT MENU. SELECT PRINTER INFORMATION. MACHINE WILL PRINT A PAGE – LOOK FOR “PAGE COUNT”.	ON THE PAGE PRINTED, LOOK FOR “SERIAL NUMBER.”
GR/FR/RA/RC	INSIDE THE FRONT DOOR PANEL AT TOP (BOTTOM FOR RC).	SQUEEZE GREEN HANDLE, LIFT SCANNER TABLE. SERIAL NUMBER ON REAR INSIDE FRAME.

NOTES:

\*WHEN REPORTING METERS, PLEASE BE SURE TO DOUBLE CHECK THE SERIAL NUMBER OF THE MACHINE, TO AVOID ENTRY OF INCORRECT METERS.

\*WHEN REPORTING METERS, COPY COUNT AND MASTER COUNT ARE REQUIRED (EXCEPT FOR G912/G75\_/MFP/HC).

\*FOR QUESTIONS REGARDING METER/SERIAL NUMBER LOCATIONS FOR OTHER MODELS, PLEASE CALL 978-739-3594 OR 3452.

# Serial Number Locations

The following pages have been developed to easily show where to find the Serial Number information. Designed for the End User, this document may also be useful for Contract Admin's as they request Serial Numbers to be matched up with incoming Meter reads.

Whomever is in need of information to locate a Serial Number on a machine may be given this sheet. We suggest keeping the following 3 pages so they can be faxed or e mailed to the customer should the need arise.

The following pages contain location information for Serial Numbers on current RISO Products. In cases where Serial Number locations are needed for discontinued product please review the following....

For RC, RA, GR & FR Models; the Serial Number plates are all in the same location. They are located on the frame just behind the Op Panel. Opening the Scanner table will be necessary to see the Serial Number plate. The Serial Numbers on these machines are in similar locations as the Serial Numbers on RN and/or RP machines. See page two for Serial Number locations on the RN & RP machines.

For TR machines, the Serial Number plate can be found in the same exact location as the CR Serial Number plate. See page two for assistance in locating the CR Serial Number Plate.

# Serial Number Locations

## CR1610



Lift the Master Making Cover. Serial Number is on the Rear Frame just above the Master Roll.

---

## RN2000, RN2030, RN2130, RN2530, RN2530X, RN2235



Squeeze Green handle and lift the Scanner table. Serial Number is on the inside frame behind the Op Panel by the Master Making Unit.

---

## RP3100, RP3105, RP3500, RP3505, RP3700, RP3790



Squeeze the Green handle and lift the Scanner table. Serial Number is on the rear inside frame.

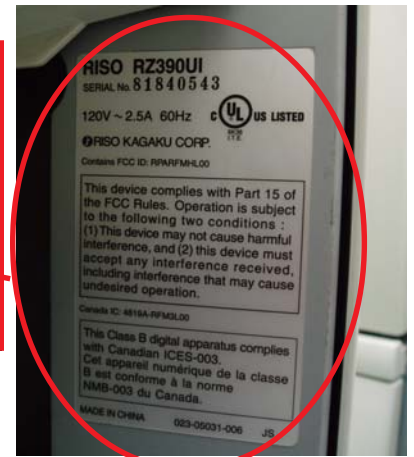
# Serial Number Locations

## V8000



Slide the Scanner table to the left. Serial Number is on the inside frame just behind the Op Panel.

## RZ220, RZ310, RZ390, RZ590



Drop the Paper Feed Tray down. Looking at the Paper Feed Tray Serial Number is on the frame to the right.

## RZ990



Looking at the Paper Receive Tray, Serial Number is on the frame to the right by the Power Cord.

# Serial Number Locations

## MZ790



Looking at the Paper Receive Tray, Serial Number is on the frame to the right by the Power Cord.

## HC5000



Drop the Paper Feed Tray down. Looking at the Paper Feed Tray, Serial Number is on the frame to the left to the right.

## G912, G75x, P820, P6xx, P5xx

The easiest way to obtain the Serial Number on RISO Laser Printers is by printing out the "Print Menu Pages" of the printer in question. To do this follow these simple steps.

Standing in front of the Printer press the **right arrow button** (this button is on the Printer not the Scanner in MFP setups) until "**Utilities Menu**" is displayed. Press "**Select**". Use the right or left arrow buttons to scroll through the menu until "**Print Menu Pages**" is displayed. Press "**Select**". One or two pages will then be printed containing a variety of information specific to that printer. The Serial Number will be listed under the "Printer Information" on one of the pages.

